

# FACT SHEET



Care Management Platform

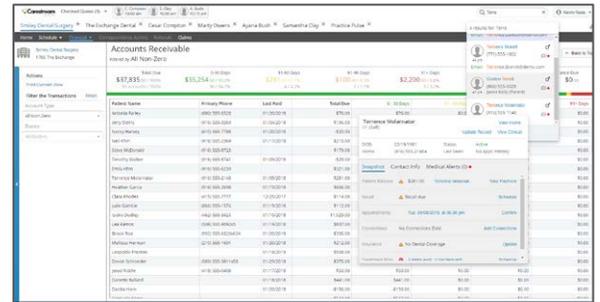
# Care Management Platform

## Product Summary

As the unique needs of dental practices continue to evolve, Carestream Dental's modern care management platform meets the ever-growing demands of busy offices as they strive to offer the best treatment and services to their patients. The platform provides quick and easy access to key information and reports so staff can better manage patient care and practice workflow and monitor ROI, even across multi-location practices. With its cloud-based Software-as-a-Service (SaaS) model, the care management platform features familiar web navigation and is available anytime, anywhere with a modern Internet browser. Interruptions to workflow are a normal part of any busy practice, but the care management platform helps doctors and staff turn any interruption into a positive patient interaction.

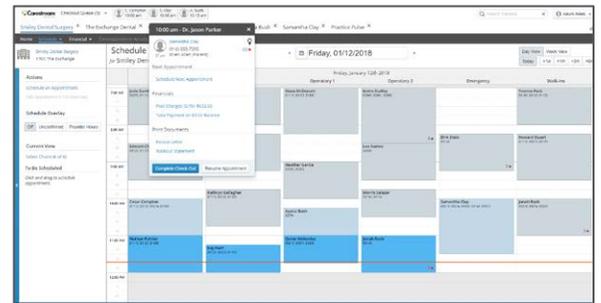
## Product Features and User Benefits

**At-a-Glance Patient Snapshot:** With a single click, users can access information and tools to support the most common patient-based workflows in the Patient Snapshot. The Snapshot supplies information such as the patient's core demographics and contact information, current account balance, recall status, existing appointments, insurance information and even treatment plan status all in a single user interface. It's always accessible so users can handle the most common questions and requests without having to abandon their current work.



**Streamlined scheduling:** The easily navigable scheduler sets the course of the patient journey during the office visit by maximizing appointment-book density and simplifying the process of rescheduling. With fewer clicks than ever before, users can easily switch between scheduling actions and other practice management operations with ease and can even handle scheduling across multiple locations.

**Digital Checkout Queue:** The appointment checkout workflow is streamlined by facilitating back-to-front office communication. Rather than traditional paper routing slips, the Checkout Queue actively notifies front desk staff of patient appointments that are wrapping up with information about what was done during the appointment. Staff can then access other common screens and functions tied to appointment checkout in one unified interface.



**Actionable Work Lists:** The care management platform provides work lists—such as the “Pending List” and the “Accounts Receivable List”—that provide real-time reporting of data instead of generating and printing reports. These work lists help users take direct action to resolve a related issue or complete tasks from directly within the list without needing to navigate around the system.

**Insightful Analytics:** No modern cloud-based solution would be complete without powerful analytics, and the Springboard provides a customizable executive dashboard experience that reports across multiple locations and providers. An expanding library of interactive modules offer real-time accounting of key practice performance metrics so owners and managers can monitor practice health and address any issues.

**Seamless Navigation:** The care management platform uses simple and familiar web-based navigation, making it easy to find and access important information quickly. For example, tab-based organization allows users to simultaneously manage and switch between multiple locations and/or patients for efficient multitasking. Easier navigation enhances overall staff productivity and allows for better patient interaction.

**True Cloud SaaS:** The care management platform is hosted in a server environment that can automatically scale to fit the needs of growing practices. Being a true SaaS application, it has redundancy natively built into the hosting infrastructure to keep data always available and backed up. The hosting infrastructure also ensures that regulatory requirements regarding data security are addressed, keeping data encrypted and secure.

### More Information

For more information on Carestream Dental's care management platform or to request a product demonstration, call **800.944.6365** or visit **carestreamdental.com**.

### About Carestream Dental

Carestream Dental provides industry-leading dental digital product lines and services, including imaging equipment, CAD/CAM systems, software and practice management solutions, for dental and oral health professionals. With more than 100 years of industry experience, Carestream Dental technology captures two billion images annually and aids in more precise diagnoses, improved workflows and superior patient care.

**PR Contact:** Amanda Gong **770.226.3213**, [amanda.gong@csdental.com](mailto:amanda.gong@csdental.com)

### Follow Carestream Dental online

