



## **CS PracticeWorks Software Testimonials**

### CS PracticeWorks Testimonial from Jackie Gustafson:

“I like everything about CS PracticeWorks. It’s really easy to change appointments, which saves a lot of time. It was very easy to learn the whole system. Treatment plans, patient records and end of the month reports are all kept in one location for easy access. Route slips have all the patient information we need – the slips include balances owed, the day’s procedures and if a patient’s family members are due for recall.”

Jackie Gustafson, Business Assistant  
*Elements Family Dentistry*  
*Parker, CO, USA*

### CS PracticeWorks Testimonial from Terri Fellows:

“When we purchased CS PracticeWorks in 1998, it was the best dental practice management software out there. I still feel that way now, 15 years later. We wanted to use CS PracticeWorks because dentistry came easy to our practice, but practice management was difficult. The thing I love most about CS PracticeWorks is that it’s so individualized – each practice can set it up the way it works best for them. No two dental offices are alike, so it’s great that CS PracticeWorks is personalized. When my boss graduated 33 years ago, he had no business training. Now, I sit down with him each week to go over the reports, and he has a greater understanding of what’s going on with our business. CS PracticeWorks is very user friendly, so all of our new employees learn the basics on their first day. The details come with experience, but new employees generally pick up the software really quickly.”

Terri Fellows, Office Manager  
*Grand Rapids, MI, USA*

### CS PracticeWorks Testimonial from Nancy Welch:

“CS PracticeWorks software automates many daily functions - right out of the box. We have automated letters, statements, referral letters and excuse notes that print when we need them, so no extra work is required when we're ready to close out the day. I also love our eServices, especially the credit card processing. Once we have a patient's card on file, and with their permission, we can bill remaining balances or check patients out in just a few seconds. The doctors are paid right away and the patients don't need to come in to make a payment and it helps keep collections low. CS PracticeWorks enables us to share information and know all the details of the patient visit with just a few clicks of the mouse. Everyone in the office has access to the information needed to help them do their job efficiently and intelligently. We strive to provide the very best possible up-to-date services to our patients, and we are able to do that because of Carestream Dental's products.”

Nancy K. Welch  
*Gentle Dental Care*  
*Fairfax, VA*

CS PracticeWorks Testimonial from Pam Dolberry:

“The CS PracticeWorks Line Item Accounting feature gives us a smoother process for handling insurance write-offs. We can differentiate all the funds that should be applied to a particular procedure—whether it’s a payment, an adjustment or a discount—and easily pull a report to confirm what is still owed to the doctor. We are a multi-doctor practice, and with Line Item Accounting, I feel very confident that each doctor is being paid appropriately for the procedures they’ve performed.”

Pam Dolberry, Practice Administrator  
*The Danna Smile*  
*Plano, Texas*